RSW920040012US1 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Before the Examiner:

Crawford et al. Miller, Alan S.

Serial No.: 10/782 645 Group Art Unit: 3624

Filing Date: February 19, 2004

Title: RANKING SOFTWARE IBM Corporation PRODUCT REQUIREMENTS Dept. T81/Bldg. 503 USING CUSTOMER INTEREST P.O. Box 12915

CATEGORIES AND SUPPLIER 3039 Cornwallis Road METRICS Research Triangle Park, NC 27709

REPLY UNDER 37 C.F.R. §1.111

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action having a mailing date of December 10, 2008, having a three-month shortened statutory period for response set to expire on March 10, 2009, please reconsider the rejections of the claims in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.